

# Fiscal Year 2017 Program Impact

## Program Impact

**18,900**  
Unduplicated  
Persons Served

**51,372**  
Duplicated  
Persons Served

**6,060**  
People Kept from  
Homelessness

**602**  
Men & Women  
Sheltered

**11,590**  
People Fed

**742,896**  
Meals Provided

**3,775**  
Home Visits & Social  
Service Assists

**942**  
Seniors Aging  
in Place

## Volunteer Support

**205**  
Food Pantry  
Volunteers

**21**  
Community Garden  
Volunteers

**350**  
I-HELP  
Volunteers

**118**  
Senior Service  
Volunteers

**>40,000**  
Estimated  
Volunteer Hours

**45**  
Corporate employees/  
volunteer groups

### Program Area



### Key Demographics

#### COMMUNITY ACTION PROGRAM

- 2,737 households (6,060 adults & children) received emergency rent and/or utility assistance
- 5,738 people received utility assistance
- 322 people received rent assistance
- 561 households were turned away due to a lack of resources/capacity
- >100% of program funds were expended

- 63% female
- 44% children under age 18
- 13% seniors age 55+
- 36% attained HS diploma/GED or advanced/post-secondary education
- 15% disabled
- 32% single parent households with kids
- 28% households with four or more members
- 93% renters
- 38% employed

Program Area		Key Demographics
<p><b>HUNGER RELIEF</b></p> <ul style="list-style-type: none"> <li>▪ 10,268 (unduplicated) adults &amp; children received food (41,261 duplicated)</li> <li>▪ 4.01 average number of visits to the Food Pantry</li> <li>▪ 18,294 food boxes distributed</li> <li>▪ 455,502 lbs of food donated to TCAA</li> <li>▪ 787,230 lbs of food distributed</li> <li>▪ 656,025 equivalent in meals provided</li> </ul>	<ul style="list-style-type: none"> <li>• 32% of food recipients are children</li> <li>• 10% are seniors</li> <li>• 40% attained HS diploma/GED or advanced/post-secondary education</li> <li>• 17% employed</li> <li>• 37% unemployed</li> <li>• 27% in school</li> <li>• 8% disabled or caretaker</li> <li>• 27% uninsured, 21% on Medicaid/Medicare, 25% ACA/Marketplace, and 7% private insurance</li> </ul>	
<p><b>SENIOR SERVICES</b></p> <ul style="list-style-type: none"> <li>▪ 742 (unduplicated) seniors were served (3,994 duplicated)</li> <li>▪ 57,716 meals were provided</li> <li>▪ 1,061 guests served at senior centers</li> <li>▪ 1,421 hours wellness/education activities offered</li> <li>▪ 42 seniors received transportation assistance</li> </ul>	<ul style="list-style-type: none"> <li>• 50% of congregate meal recipients lives alone               <ul style="list-style-type: none"> <li>- 28% disabled</li> <li>- 71% female</li> <li>- 69% have annual income &lt;\$17,988</li> <li>- 56% age 75 or older</li> </ul> </li> <li>• 68% Home-Delivered Meal recipients lives alone               <ul style="list-style-type: none"> <li>- 94% disabled</li> <li>- 64% female</li> <li>- 70% have annual income &lt;17,988</li> <li>- 61% age 75 or older</li> </ul> </li> </ul>	
<p><b>I-HELP</b></p> <ul style="list-style-type: none"> <li>▪ 602 men/women served</li> <li>▪ 11,408 bed nights</li> <li>▪ 374 engaged in case management</li> <li>▪ 215 increased income</li> <li>▪ 110 housed</li> <li>▪ 77 employed</li> </ul>	<ul style="list-style-type: none"> <li>• Ave age 45 years. 12% youth age 24 or younger</li> <li>• 64% male</li> <li>• 35% disabled</li> <li>• 47% living on the street prior to I-HELP</li> <li>• 45% chronically homeless</li> <li>• 51% became homeless due to economic/job loss/eviction</li> <li>• 32% has a high school diploma/GED/post-secondary</li> <li>• 19% experienced domestic violence</li> </ul>	
<p><b>HEALTH START</b></p> <ul style="list-style-type: none"> <li>▪ 287 families enrolled</li> <li>▪ 1,318 adults and children served</li> <li>▪ 96.3% babies born within healthy birth weights</li> <li>▪ 1,827 in-home family support visits conducted</li> </ul>	<p><b>OUTREACH &amp; EDUCATION</b></p> <p>SNAP Outreach</p> <ul style="list-style-type: none"> <li>• 56,841 (duplicated) outreach/education contacts with people</li> </ul> <p>Nutrition Education</p> <ul style="list-style-type: none"> <li>• 189 attendees</li> <li>• 209 classes offered</li> </ul>	

## Major Accomplishments

- Relocated to new building & food pantry
- Awarded \$500,000 (restricted) grant from sale of UCC Church Building
  - Created I-HELP reserve fund
- Awarded 3-year Pulliam Charitable Trust Grant to launch Family Economic Advancement Initiative
  - Implemented Housing Navigation Services
  - Added new workforce development partnerships
  - Expanded breakfast program at Senior Centers
- Launched Tempe Elementary School Hunger Relief partnership to new building